



# DMCI Dobler Management COMPANY, INC.

APRIL ISSUE 2017

*Our Residents are the very heart of our communities!*

## PROPERTY OF THE MONTH



### SILVER CREEK APARTMENTS

9202 176th St. E. • Puyallup, WA 98375  
253.242.0522 • 253.472.RENT  
Fax: 253.397.3706  
www.rentatsilvercreek.com  
silvercreek@dmcimail.com

Introducing the BRAND NEW GATED LUXURY Silver Creek Apartment Homes with Studio, Carriage House Studio, One Bedroom and Two Bedroom (with on-suite bath) floorplans for your choosing. Interiors include beautiful new white shaker cabinetry with brushed nickel hardware, beautiful wood laminate flooring, upgraded carpeting, modern customized paint colors, stainless steel kitchen appliances and full sized washer and

dryer in each apartment home. Your Resident Clubhouse features a 24-hour fitness center, game room, community BBQ Area, swimming pool, covered Jacuzzi, covered playground area and a complimentary tanning salon. A sports/basketball court is on site and covered parking and garage parking is available. All of the luxuries of a resort await you at Silver Creek Apartments.

### PAY YOUR RENT ON-LINE

Many of our Apartment Communities allow our busy Residents to pay their rent on-line. Contact your Apartment Community Manager to see if your Apartment Community offers this time-saving amenity. If it does, just follow these four easy steps:

- Go to [propertywebsite.com](http://propertywebsite.com).
- Click on the Enroll Now button.
- Fill out your information.
- Click on the Make a Payment link.

Within the Resident Portal you may pay your rent, view your balance, set up recurring payments, view and edit your account profile. If you do not yet have an on-line account or have a question, please contact the Apartment Community Manager for additional assistance, easy set up instructions and login info.

### REMINDER TO OUR RESIDENTS WITH PETS

If you own a pet or service animal, please be a responsible and clean up those "little messes" they leave behind. Not cleaning up after your animal can create health hazards in the yards and common areas where children play. Also, do not leave food or water outside for your animal. Food left outside will attract unwanted animals, such as strays, scavenger birds, insects, and vermin. These unwanted animals cause unsanitary conditions, may endanger your animal, your children, and neighbors. Therefore, only feed your animal inside your apartment. Thank you for your cooperation.

### HELP PREVENT VEHICLE PROWLS

Vehicle prowls occur anywhere... where we live, work and play. Here are a few ways you can help prevent having your vehicle prowled:

Always lock your vehicle. Before departing your vehicle, whether you are going to work, shopping or returning home, always lock all doors and be sure all windows are up. Don't leave anything in sight, which may interest criminals. Even an empty shopping bag or a gym bag, may create unwanted interest. Locking items in the trunk of your vehicle, is preferable to leaving them within sight. Record your vehicle serial numbers and keep them in a secure place other than your vehicle. Park your vehicle in well-lit locations. Install a vehicle alarm system, and always use it.

Criminals are opportunists. Report suspicious people and activity by calling 911, and then report it to your Apartment Community Manager. Don't give criminals an opportunity with your vehicle.

### SERVICE REQUESTS MADE EVEN EASIER

We understand how busy you, our valued Residents, are. However, we are here to assist you with keeping your apartment home in good condition. Therefore, when you need a service request, please contact your Apartment Community Manager or a Rental Office Team Member. Many of our Apartment Communities allow our busy Residents to complete a service request on-line. Contact your Apartment Community Manager to see if your Apartment Community offers this time-saving amenity. If it does, you may go to your Apartment Community's website and submit a Service Request from the comfort of your apartment home. To do so, you will need an on-line account. Please contact the Apartment Community Manager for the easy set up instructions and login information, and please don't forget to sign your Service Request before you submit it. Also, if you have a pet or service animal, please notify the Apartment Community Manager so the Maintenance Technician will be aware of this important information before entering your apartment home.

### JUST A GENTLE REMINDER

Do not pour or flush harsh chemicals, such as cleaners or paint thinner, down the drains or the toilet. Also, do not flush any of the following down the toilet: cigarette butts, Q-tips, dental floss, cat litter, any types of wipes (such as baby wipes, cleaning wipes, disinfecting wipes or make-up wipes), grease, condoms, tampons, pads or the wrappers from any of these products. Although many of the above products claim to be "flushable", they actually are not. This is especially true with septic sewer systems, which many Apartment Communities have. The only paper which should be discarded in a toilet is toilet paper. Please share this information with others in your household to avoid future plumbing problems and especially to avoid unnecessary emergency maintenance charges to your account.

**PRAISES, APPLAUSE AND CONCERNS:** Please consider posting a positive review of your experience as a Resident of our Apartment Community on Google, Yelp and/or ApartmentRatings.com. Your Apartment Community Managers and Team Members work hard to please you and all of their valued Residents. Your positive comments and compliments for their dedication are always appreciated. And should you have a concern or unresolved issue, please either call or email your Apartment Community Manager or you may email [info@dmcimail.com](mailto:info@dmcimail.com). We encourage you to make your voice heard. You are a valued Resident, and we appreciate the opportunity to hear from you should you have a concern. Your satisfaction is important to us, which is why we also appreciate the opportunity to address any concerns our Residents have.

#### IMPORTANT APRIL DATES

**April 1st** - Rent is due and April Fools' Day  
**April 3rd** - Last Day to Pay Rent to avoid a Late Charge  
**April 4th** - Rent is now late and a Late Charge is due  
**April 8th** - The 84th Annual Daffodil Parade  
**April 10th** - Last Day to Submit a Notice of Intent to Move  
**April 14th** - Good Friday  
**April 16th** - Easter and Junior Daffodil Parade in the Tacoma Proctor District  
**April 18th** - Pay your Income Taxes Day  
**April 20th** - Get to Know Your Customer Day  
**April 20th to April 23rd** - Puyallup Spring Fair  
**April 22nd** - Earth Day and First Day of Passover  
**April 26th** - National Administrative Day  
**April 27th** - Resident Appreciation Day and Take Your Daughter or Son to Work Day  
**April 28th** - Arbor Day  
**April 30th** - Day of the Child  
*April is Celebrate Diversity Month, Fair Housing Month, Autism Awareness Month, Older Americans Month, Fair Housing Month and Prevention of Cruelty to Animals Month*

#### RESIDENT STATEMENTS

This form offers residents an opportunity to explain their concerns. In addition, it provides written documentation, which is always important and thus DMCI policy. Since obtaining documentation is a job requirement of all DMCI managed apartment community team members, be sure your all of the team members are aware of this form and using it. This form is two sided. Therefore, when copying or printing it, be sure you have the additional information on the reverse side. This form is available off the DMCI Intranet or copies may be made in the copy room in the DMCI Office.

#### DROP BOXES AND PAYING RENT ARE AVAILABLE FOR YOUR CONVENIENCE

The Apartment Community Drop Box is there for the convenience of our Residents. However, please be advised any payment items left in the Drop Box are not considered received, until the Apartment Community Manager has actually received them.

In addition to the Drop Box, many of our Apartment Communities allow our busy Residents to pay their rent online. Contact your Apartment Community Manager to see if your Apartment Community offers this time-saving amenity.

#### GET TO KNOW YOUR CUSTOMER DAY

April 20, 2017 is Get to Know Your Customer Day. We value your residency and hope you will stop by your Apartment Community office on April 20, 2017 just to say...hello. You are an important part of your Apartment Community, which is why the Apartment Community Team Members wish to be sure we are meeting all of your needs. Thank you for giving all of us an opportunity to serve you!

#### SEE THE DAFFODILS IN THE DAFFODIL PARADE!

Come see the daffodils float by in the 84th Annual Daffodil Parade on April 8, 2017. The Festival's Grand Floral Parade travels in one day through the cities of Tacoma, Puyallup, Sumner and Orting. Participants include communities from all over Washington, Oregon and even British Columbia, Canada. Originally started as a tribute to the Puyallup Valley's flower industry, the Daffodil Festival and Floral Parade is an opportunity to recognize the young people in our communities and acknowledge their achievements and contributions.

#### SPRING MEANS THE PUYALLUP SPRING FAIR!

Spring is finally here! What better way to celebrate the beginning of Spring then the Washington State Spring Fair in historic Puyallup! This year's Spring Fair is April 20th to 23rd 2017. Visit the baby animal exhibits, taste the delicious fair treats, such as elephant ears and buttery scones, and enjoy the free entertainment. This year's entertainment includes the famous racing pigs, leaping Dock Dogs and dancing horses. And, don't forget to go on some of the rides!

#### APRIL IS THE MONTH OF THE MILITARY CHILD

This special celebration is in honor of our military's little ones. Thirty years ago Secretary of Defense Weinberger saw the accomplishments and resilience of Military Children and designated the month of April as the Month of the Military Child. Throughout the month, the military officially recognizes Military Children for the sacrifices they make in supporting our country's Army. For more information about the numerous events planned by Operation Military Kids (OMK) or Operation Purple, no cost summer camps for military children, check out [www.militaryfamily.org](http://www.militaryfamily.org).

#### YOUR RESIDENT REFERRAL IS WORTH \$350.00!

Our Residents are important to us! This is one of the reasons we prefer to spend advertising dollars for your Apartment Community with you, our valued Residents. We do this by paying you \$350 for each new Resident you refer to your Apartment Community Manager who chooses to rent from anyone of our many Dobler Management Company Apartment Communities.

HELP YOUR FRIENDS, FAMILY, & CO-WORKERS IN THEIR APARTMENT SEARCH.  
TELL THEM TO VISIT OUR WEBSITE, [www.DOBLEMANAGEMENT.com](http://www.DOBLEMANAGEMENT.com) TODAY!

#### IF YOU MUST MOVE

We certainly do not want to see any of our valuable residents move. If you have a concern or unresolved issue, please either call or email your Apartment Community Manager or email [info@dmcimail.com](mailto:info@dmcimail.com). We encourage you to make your voice heard. You are a valued resident, and we appreciate the opportunity to hear your concern and correct the situation. Your satisfaction is important to us. If you must move, do notify the Apartment Community Manager as soon as possible. The last day to give the required written Twenty Day Notice of Intent to Vacate required by Washington Residential Landlord/Tenant Act to move the end of April will be April 10, 2017. However, if you paid a Last Month's Rent, in order to avoid a Late Fee and a Three Day Notice your Notice of Intent to Vacate must be completed and submitted to the rental office by the third of the month. For your convenience, there is a Cleaning List at the bottom of the Twenty Day Notice of Intent to Vacate form. When disposing of trash or unwanted items, do not put them outside the trash container. In addition, do not put large objects, such as furniture, in the dumpster or trash compactor. Instead, please notify the rental office and a team member will assist you with an alternative solution. To ensure your Security Deposit Refund Accounting arrives in a timely manner, include your forwarding address on your Notice of Intent to Vacate form, as well as confirming and assuring this information is written correctly when you turn in your keys. As a former resident, you will qualify for a \$250.00 Former Resident Referral for any friend, co-worker or relative you refer who chooses to rent from any Dobler Management Company Inc, managed apartment community. Also, should you be in need of an apartment anywhere in the South Puget Sound area in the future, we hope you will think of our apartment communities.