

IMPORTANT NOVEMBER DATES

- Nov 1st - Rent is Due
- Nov 1st - Day of the Dead & All Saints Day
- Nov 1st - Daylight Savings
- Nov 3rd- Election Day
- Nov 9th - World Freedom Day
- Nov 11th - Veterans' Day
- Nov 13th - World Kindness Day
- Nov 14th - World Diabetes Day
- Nov 15th - America Recycles Day
- Nov 15th – National Clean Out Your Fridge Day
- Nov 19th -- Great American Smoke Out
- Nov 25th - International Day for Elimination of Violence Against Women
- Nov 26th - Thanksgiving Day
- Nov 27th - Black Friday and Resident Appreciation Day for Those Paying Rent Early
- Nov 28th - Support Small, Local Businesses Day
- The second week of November is National Hunger Awareness Week.
- The fourth week of November is Family Week.

November is the month for Alzheimer's Awareness, National Child Safety Protection and American Diabetes.

RENT IS DUE ON THE FIRST.....

Rent is due on the FIRST of the month. If you are unable to pay your rent in full by the FIRST of the month, contact the Apartment Community Manager before the FIRST of the month when the rent is already due.

THANKSGIVING HOLIDAY OFFICE SCHEDULE

For the employees of your apartment community to spend Thanksgiving Day with their loved ones and friends, the rental office in your apartment community will be closed on Thursday, November 26, 2020.

ENJOYING THE THANKSGIVING HOLIDAY WEEKEND OUT OF TOWN?

If you are planning to be out town for the Thanksgiving Holiday Weekend, please notify the rental office. If the temperatures drop below freezing, someone will need to enter your apartment to turn on the heat to prevent the pipes from freezing. Otherwise, when the pipes thaw, they will burst and flood your apartment and the neighbors' apartments, too.



Now Is the Time to Give Thanks

November is known as the month for thanks, which is why we take advantage of this opportunity to thank you, our valued residents. While we always appreciate our residents, at this time of year, we especially wish to express our gratitude and appreciation for choosing our apartment community as your home. We also hope you and yours have a wonderful Thanksgiving Holiday!

Are you the Thanksgiving Chef this year?



If you are cooking the all-important turkey for this year's Thanksgiving feast, now is the time to check to ensure your stove and oven are working perfectly. If your oven or stove is not up to cooking the "big bird", please notify the rental office so a service request may be written to correct this issue. Also, remember never pour turkey grease or any cooking grease down the kitchen sink or any

other drains. This will clog the drain and possibly your neighbors' drains, too. Instead, wait until the grease cools slightly, then pour the grease into an empty tin can or milk carton. Once completely cooled, dispose in the trash. Happy Cooking!

Resident Resources

Have you seen our online Resident Resources page?

Visit doblermanagement.com/residents to view several important guidelines and tips! From payment policies to pool rules, this page is full of helpful information to make living at a Dobler Management community comfortable and enjoyable. Here are some new articles you'll find:

- **After Office Hours Maintenance Emergency Procedures:** Find out what you should do if you have an after-hours maintenance emergency.
- **Smoke Free Reminder:** Dobler Management Company, Inc. apartment communities are smoke-free. Learn about the different smoke free levels.
- **November is National Child Safety Protection Month:** Read up on proper safety measures and childproofing suggestions.
- **Daylight Saving** is happening November 1st are you ready?
- There are numerous benefits to recycling, participate in our **Recycling Program!**

We hope that you find these articles (and others) helpful and thank you for choosing to live in one of our communities!

If You Must Move

We certainly do not wish to see any of our valuable residents move. If you have a concern or unresolved issue, please either call or email your Apartment Community Manager or email info@dmcimail.com. We encourage you to make your voice heard. You are a valued resident, and we appreciate the opportunity to hear your concern and correct the situation. Your satisfaction is important to us.

However, if you must move, notify the Apartment Community Manager, as soon as possible. November 10, 2020 will be the last day to give proper, written Twenty Day Notice of Intent to Vacate required by Washington Residential Landlord/Tenant Act to move the end of this month. However, if you paid a Last Month's Rent, in order to avoid a Late Fee, your Twenty Day Notice of Intent to Vacate must be completed and submitted to the rental office by the third of the month. For your convenience, there is a Cleaning List at the bottom of the Twenty Day Notice of Intent to Vacate form. When disposing of trash or unwanted items, do not put them outside the trash container. In addition, do not put large objects, such as furniture, in the dumpster or trash compactor. Should a resident do either of these, the resident will be charged for the proper disposal of any trash or items left outside the dumpster. Instead, please notify the Apartment Community Manager so she may assist you with an alternative solution, such as having large items hauled off by an independent vendor at the resident's expense. To ensure your Security Deposit Refund Accounting arrives in a timely manner, include your forwarding address on the Notice of Intent to Vacate form, as well as confirming and assuring this information is written correctly when you turn in your keys.

As a former resident, you will qualify for a \$250.00 Former Resident Referral for any friend, co-worker or relative you refer who chooses to rent from any Dobler Management Company Inc, managed apartment community. Also, should you need an apartment anywhere in the South Puget Sound area in the future, we hope you will think of our apartment communities.

To Our Valued Residents

We hope you and your family are staying well. It's a stressful time for all of us, and we hope to ease the stress a bit by staying connected while continuing to provide you the safe and responsive level of service you expect as we navigate together through this ever-changing pandemic.

We appreciate you and the communication efforts you have made with your Apartment Community Manager. As we near the end of this month, and in anticipation of what we may need to begin considering for rents in November regarding our residents' individual financial situations, we are already preparing for next month.

In order to make it easier for you to communicate with your Apartment Community Manager what you may need to propose for a rent payment " plan of action", please take a moment to answer the questions below and email your Apartment Community Manager this information. Please note we appreciate specific dates for each payment, in order to respond to your request and to best establish a payment plan. Please complete the information below:

- 1). I am unable to pay my November rent on time because _____.
- 2). I can make my first rent payment on November _____, 2020.
- 3). I can make my second rent payment on November _____, 2020.
- 4). If needed, I can make my third rent payment on November _____, 2020.

Resident Name(s) _____

Resident's Signature _____

Our goal is to try and obtain full collection on or before November 23, 2020, as we need to close our accounting month. Once you have submitted this form, a rental office team member will contact you within the next few days to discuss your specific situation and available options.

Our apartment community is committed to working with those adversely impacted, while remaining compliant with all state and local protections. We truly appreciate your patience, as we personally work with a large number of residents and their unique situations. You are important to us.

Thank you again for making your housing for yourself and your family a priority. We are all in this together.

Sincerely, Your Apartment Community Employee Team

Upsize to a 3-Bedroom Apartment!

Working from home? Consider upsizing to a 3-bedroom apartment. You'll love the extra space for your home office, hobbies, crafts or all-night gaming,, a private room to study or finally have that dedicated workout room to keep yourself healthy and strong! We have 3-bedroom apartments across Tacoma and the greater South Sound Area. If you are ready to upsize your apartment and upgrade your life, check out these communities with 3-bedroom apartments ready TODAY!



ASK ABOUT 3-BEDROOM APARTMENTS OR TOWNHOMES AT:

- Nantucket Gate, Parkland: www.rentatnantucketgate.com
- Kensington Gate, Parkland: www.rentatkensingtongate.com
- Ridgedale, University Place: www.rentatridgedale.com
- Canyon Park, Puyallup: www.rentatcanyonpark.com
- Willow Hill, Puyallup: www.rentatwillowhill.com
- Alder Court, Tacoma: www.rentataldercourt.com
- The 4425, Gig Harbor: www.rentat4425.com