

IMPORTANT SEPTEMBER DATES

- Sept 1st - Rent is Due
- Sept 1st - 4th- Resident Appreciation Days
- Sept 7th - Labor Day...All Rental Offices Closed
- Sept 10th-Last Day to Submit Written Notice of Intent to Move
- Sept 11th- 911 Remembrance Day, National Day of Service, Patriot Day
- Sept 13th- Grandparents' Day
- Sept 15th-Hispanic Heritage Month begins
- Sept 16th Mexico's Independence Day
- Sept 22nd - Autumn Begins

September is National Preparedness Month, Mold and Moisture Prevention Month and Baby Safety Month

LABOR DAY HOLIDAY RENTAL OFFICE SCHEDULE

Your apartment community rental office and the Dobler Management Company, Inc. office will be closed on Labor Day. If you have a maintenance emergency, you will need to do one of the following:

1. Call the phone number given on the rental office telephone voicemail message.
2. If there is no telephone number given, go to the rental office and call the emergency maintenance number posted outside the rental office door. If one of the numbers is a pager number, enter your phone number including your area code and then push the # sign button. An apartment community employee will return your pager call.

WILL YOU BE GOING OUT OF TOWN FOR THE LABOR DAY WEEKEND?

If so, before you leave don't forget to pay your rent, secure your apartment doors and all windows before departing, and do not forget to make arrangements for the care of your pet or service animal. Will you need a family member or friend to come over to water your plants and pick up your mail and/or newspaper, too?

Whatever you have planned for the holiday weekend, we hope you have a safe and pleasant one.



Happy Labor Day!

Labor Day, the first Monday in September, celebrates the creation of the labor movement and the dedication the social and economic achievements of American workers. It is a national holiday, which constitutes a yearly national tribute to workers' contributions made to strength, increase prosperity, and well-being of our country. Through the years, the nation has given increasing emphasis to Labor Day. Here is to all our hard-working American workers!

Your Apartment Community Employee Team and Dobler Management Company, Inc. wish you an enjoyable and safe Labor Day holiday weekend.

September is National Preparedness Month

National Preparedness Month, recognized each September, provides an opportunity to remind us how we all must prepare ourselves and our families now and throughout the year. Take time to learn lifesaving skills, such as CPR and first aid, and check your insurance policies and coverage for the hazards you and your family may face, such as flood, earthquakes, and fires. Make sure to consider the costs associated with disasters and save money for an emergency. Here are some things to do to be prepared:

- Make an Emergency Plan
- Sign up for alerts and warnings in your area
- Learn your Evacuation Zone and have an Evacuation Plan
- Practice your Emergency Plan

After Office Hours Maintenance Emergency Procedures

If you have a maintenance emergency after the apartment community rental office is closed, call the rental office phone number. The voicemail message will instruct you to do one of the following:

1. Either call the emergency phone number stated on the voicemail message or if instructed in the voicemail message go to the rental office and call the emergency number posted outside the rental office door.
2. When you dial the emergency number, enter your phone number including the area code and then to push the # button. An employee team member will return your call.

The employee, who responds to your call, will need to know the nature of the maintenance emergency, your full name, complete address including the apartment number and zip code and phone number including area code. Remember that not all maintenance issues are an emergency. A flood, property damage, loss of electricity and/or the stoppage of plumbing are all examples of maintenance emergencies. A dripping faucet, a pest problem, or being locked out of one's apartment is not considered a maintenance emergency. For other emergencies, such as a fire or noise complaints, immediately dial 911 and report what you know. Then, call the rental office and leave a voicemail so the Apartment Community Manager will also have the same information, once the rental office opens.

If You Must Move

We certainly do not wish to see any of our valuable residents move. If you have a concern or unresolved issue, please either call or email your Apartment Community Manager or email livehere@dmcmail.com. We encourage you to make your voice heard. You are a valued resident, and we appreciate the opportunity to hear your concern and correct the situation. Your satisfaction is important to us.

However, if you must move, notify the Apartment Community Manager, as soon as possible. September 10, 2020 will be the last day to give proper, written Twenty Day Notice of Intent to Vacate required by Washington Residential Landlord/Tenant Act to move the end of this month. However, if you paid a Last Month's Rent, in order to avoid a Late Fee, your Twenty Day Notice of Intent to Vacate must be completed and submitted to the rental office by the third of the month. For your convenience, there is a Cleaning List at the bottom of the Twenty Day Notice of Intent to Vacate form. When disposing of trash or unwanted items, do not put them outside the trash container. In addition, do not put large objects, such as furniture, in the dumpster or trash compactor. Should a resident do either of these, the resident will be charged for the proper disposal of any trash or items left outside the dumpster. Instead, please notify the Apartment Community Manager so she may assist you with an alternative solution, such as having large items hauled off by an independent vendor at the resident's expense. To ensure your Security Deposit Refund Accounting arrives in a timely manner, include your forwarding address on the Notice of Intent to Vacate form, as well as confirming and assuring this information is written correctly when you turn in your keys.

As a former resident, you will qualify for a \$250.00 Former Resident Referral for any friend, co-worker or relative you refer who chooses to rent from any Dobler Management Company Inc, managed apartment community. Also, should you need an apartment anywhere in the South Puget Sound area in the future, we hope you will think of our apartment communities.

To Our Valued Residents

We hope you and your family are staying well. It's a stressful time for all of us, and we hope to ease the stress a bit by staying connected while continuing to provide you a safe and responsive level of service you expect as we navigate together through this ever-changing pandemic.

We appreciate you and the communication efforts you have made with your Apartment Community Manager. As we near the end of this month, and in anticipation of what we may need to begin considering for rents in September regarding our residents' individual financial situations, we are already preparing for next month.

In order to make it easier for you to communicate with your Apartment Community Manager what you may need to propose for a rent payment " plan of action", please take a moment to answer the questions below and email your Apartment Community Manager this information. Please note we appreciate specific dates for each payment, in order to respond to your request and to best establish a payment plan. Are you:

- Unable to pay my August rent on time because _____.
- Able to make a first rent payment on September _____, 2020
- Able to make a second rent payment on September _____, 2020
- If needed, I can make my third rent payment on September _____, 2020.

Resident Name(s) _____

Resident's Signature _____

Our goal is to try and obtain full collection on or before September 18, 2020, as we need to close our accounting month. Once you have submitted this form, a rental office team member will contact you within the next few days to discuss your specific situation and available options.

Our apartment community is committed to working with those adversely impacted, while remaining compliant with all state and local protections. We truly appreciate your patience, as we personally work with a large number of residents and their unique situations. You are important to us.

Thank you again for making your housing for yourself and your family a priority.

We are all in this together.

Sincerely,

Your Apartment Community Employee Team

NANTUCKET GATE APARTMENTS

Welcome to Nantucket Gate Apartments, the premier gated community in the beautiful Parkland neighborhood of Midland, WA. We offer a variety of spacious, REMODELED studio, one, two, and three-bedroom floor plans ranging in size from 545-1,200 sq. ft. Our **REMODELED apartments and townhomes** are masterfully appointed and feature modern, luxury finishes for you to love. Learn More TODAY!



Nantucket Gate Apartments

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