

# OUR HEALTHY COMMUNITIES

Updates and answers to frequently asked questions regarding office hours, amenities, gyms and resident clubhouse access during Phase 2 of Governor Inslee's **Safe Start Washington**.

On May 29, 2020, Governor Inslee announced his Stay Healthy order, which officially ended on May 31, will be followed by **Safe Start Washington**. Safe Start Washington is a County-by-County phased reporting of businesses, resuming gatherings, travel, shopping, recreation, and other similar activities. Detailed safety and health requirements are included with this order as are very specific descriptions of what type of activities are permitted to commence. To better understand how these changes will affect your experience at one of our communities, here are answers to a few frequently asked questions.

## Frequently Asked Questions:

### Which phase are we currently in?

Dobler Management Company, Inc currently manages properties in Pierce and Thurston County. Both are current operating within phase 2 of Safe Start Washington.

### What is open during Phase 1 and 2?

**Phase 1** permitted some outdoor recreational activities such as hunting, fishing, golf, boating, and hiking to resume. It also permitted essential businesses, existing construction that meets agreed upon criteria, landscaping, auto/RV/boat/ORV sales, retail (curb-side pick-up orders only), car washes, and pet-walkers to operate with strict health and safety guidelines.

**Phase 2** increased activities to include outdoor recreation, small group gatherings, some travel, and additional business types like manufacturing, construction, real estate, photography, pet grooming, in-home/domestic services (nannies, housecleaning, etc.), retail (in-store purchases allowed with restrictions), professional services/office-based businesses (telework remains strongly encouraged), personal services (hair and nail salons/barbers, tattoo, etc.) Restaurants were also permitted to reopen their dining rooms on a limited basis.

### Are Property Rental and Management Offices open?

All Dobler Management Company, Inc. property offices remained open but operated on a virtual capacity and in accordance with all state and government and in observance health and safety practices. Safe Start Washington Phase 2 permits in-person tours and appointments for leasing purposes and we have begun to implement these activities in line accordance with Safe Start Washington. At the moment, we are not open for resident appointments and continue to service our residents on a virtual basis.

### Why are my property's amenities still closed?

At the moment, no property amenities including the fitness centers, resident clubhouse, movie rooms, and pools are open. While Safe Start Washington's Phase 2 regulations do permit some public gatherings, most must be in an outdoor setting and the vast majority of your property's amenities are indoor. Community pools have not been opened for resident use.

### Why is the property gym closed when other gyms have reopened? What about pools this summer?

Safe Start Washington has specific regulations that are applied to on gyms and fitness centers which do not apply to your property's gyms. Foremost among these is that (1) only outdoor fitness activities were mentioned and (2) staffed gyms are permitted to operate. Your property gym is an indoor, unstaffed amenity. Similarly, private and public water recreating facilities have begun reopening across our state, King County, in particular. However, Safe Start Washington Modified phase 1 guidelines, that permitted these facilities to reopen only included staffed facilities that offered appointment only, one-on-one lessons, and small group classes. These types of services are not included with your property pool or hot tub.

### When will amenities be opened?

We anticipate opening several amenities to limited resident-only use during Phase 3 of Safe Start Washington when our respective counties have applied for and been approved to participate. We believe the pool and complimentary tanning beds will remain closed for some time.

If you would like to contact Governor Inslee's office, you may do so by calling (360) 902-4111. To learn more about Safe Start Washington, visit <https://coronavirus.wa.gov/>

Please accept our apologies for any inconvenience this may cause you. It is our hope that our combined efforts will limit the spread of this outbreak and allow us all to return to regular operations and services soon.

Thank you!

Dobler Management Company, Inc.