

# UTILITY PAYMENTS ASSISTANCE INFORMATION

If you are experiencing difficulty in paying your utility bills, please reach out to your utility company directly and they will be able to assist you with what programs are available.

Below is a list of agencies that may be able to assist with utility payments for past due and future bills.

- Pierce County Human Services – for Covid 19 related funding please call 253-798-8700 and leave a message with a phone number where you can be reached at. Pierce County Human Services will return your call.
- Shine A Light – 253-841-1491 utility assistance available.
- Pierce County DSHS. ETANF/Workfirst clients may receive financial assistance or grants for emergency situations. Assistance available may include, utility bills including gas, electric, heating fuel, water, sewer and telephone.
- Helping Hand House - For residents in the City of Tacoma who have a child in the home. 253-848-6096, or call 211 and your call will be directed to a representative. If 211 does not work, you can also call 253-572-4357. Help with utility assistance may be available

Puget Sound Energy Contact PSE at 253-798-4328

City Treasurer (Tacoma Public Utilities) 253-502-8600

Elmhurst Mutual Power 253-531-4646

Town of Steilacoom 253-581-1912 8am – 2:30pm (closed from 12 to 12:30)